



## Piedmont Music Therapy, LLC

# New Clients: Virtual Appointment

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March 27, 2020

Dear Community Member,

In light of the current health guidelines, PMT is accepting new clients for individual music therapy treatment via telehealth appointments instead of in-person appointments at a clinic space. Appointments will occur via Google HangOut which is a video enabled resource that will help to facilitate sessions (HIPAA Compliant Platform). Complete an [Intake Form](#) and you'll hear within 1-2 business days from PMT Staff ensuring receipt and scheduling an initial call to discuss more about the referral.

During the scheduled phone call, a staff member will discuss the temporary circumstances and other considerations for virtual appointments. This call will last approximately 5-10 minutes. Self-referring individual or guardian of the referred individual is welcome to ask questions about the telehealth services during this intake phone call.

Based on a client's needs, an assessment may be scheduled into 2-25 minute appointments or 1-50 minute appointments. Information on how to prepare a space at your home for telehealth appointments is available on PMT's Website: [www.piedmontmusictherapy.com](http://www.piedmontmusictherapy.com).

If you have questions, please complete a [CONTACT FORM](#) through our website, online so PMT Staff can follow-up via email & phone. Once the safety restrictions have been removed for in-person appointments, services will be scheduled at PMT's Main Location: 220 Westinghouse Boulevard, Suite #402 in Charlotte, NC 28273. Wishing you safety during this stressful time.

Thank you,

**Gretchen Benner: Founder/Director of Piedmont Music Therapy, LLC**

**Phone: 803-206-2044**



@piedmontmusictherapy



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